

Frequently Asked Questions

How do I report a streetlight outage, drainage problem or traffic signal problem?

The Leander Street Department handles various infrastructure problems during the normal business hours. You may view the Public Works Department home page or call (512) 259-2640. Please complete the PW Service Request form for routine service issues. If it is after hours, contact the Leander Police Department @ (512) 528-2800.

Who do I call for flood related issues?

If you live within the city limits and it is during business hours, contact Public Works @ (512) 259-2640.

If you live outside the city limits, contact Williamson County @ (512) 943-1100.

Does the City have emergency preparedness information?

Our Fire Department deals with emergencies daily. You may access this information from our "Quick Links" on the home page or access the Emergency Preparedness tab from the Fire Department's home page. There is a wealth of information to assist you before, during and after an emergency. It includes "Tips on filing a claim with your insurance company", "Price Gouging", "Family Emergency Supply Kits" and much more....

Who do I call for an inspection during the building process?

Contact the Inspection Request Line @ (512) 528-2748.

When can I water my lawn?

Water conservation is very important especially during our hot summer days. You may view the "watering schedule" by selecting "Water Conservation" from the Utilities Department home page and then click on "watering schedule".

Who picks up my garbage and do they recycle?

Clawson Disposal services the City of Leander. To find out additional information on their services, and other recycling centers, go to the "Garbage & Recycling" tab under the Utilities Department.

How do I reserve a park pavilion?

Leander has several parks for the family to enjoy. You may reserve a facility by accessing the "Facilities" from the Parks & Recreation home page, then select "Rental Information".

Who can I call about overgrown weeds or an abandoned car?

Our Code Enforcement Department makes every effort to investigate a complaint and determine the resolution. Please contact that department @ (512) 528-2742.

I am moving to Leander, what services will I need?

First, welcome to Leander! Secondly, you will need to establish new water and trash service. You may access the "Utilities Department" home page for various methods to set this up. You will also need to connect your gas, electric and cable/phone/internet. View "Useful Numbers" listed under the Quick Links from the website home page. Contact Atmos Energy, Pedernales Electric and Suddenlink.

How do I get on the vendor's list?

Leander Purchasing uses a web based service to manage process. To register as a vendor, access the Purchasing webpage from the Finance Department's home page.